Bukti Korespondensi dengan INTERNATIONAL JOURNAL OF BUSINESS AND SOCIETY

Submit pertama: 26 Desember 2017

Wiwiek Adawiyah <wiwiekra@gmail.com>
kepada Madya ▾

Sel, 26 Des 2017, 19.19

Dear Prof Madya Dr. Mukaramah
I am sending my paper as requested. I have edited the paper according to IJBS author guidelines. thank you.

Regards,
Wiwiek Rabiatul Adawiyah, MSc, PhD
Faculty of Economics and Business
Jenderal Soedirman University
Jl. Prof. Dr. HR. Boenyamin 708 Purwokerto 53122
Office Telp. +62-281-637970 Faks. +62-640268
Web:fe.unsoed.ac.id

Satu lampiran · Dipindai dengan Gmail ⓘ

W Paper Wiwiek IJB...

Revisi 29 Juli 2019

Evan Lau Poh Hock <lphevan@unimas.my>
kepada Alvina, saya, Madya ▾

29 Jul 2019, 07.57

Ⓐ Inggris ▾ › Indonesia ▾   Terjemahkan pesan

Nonaktifkan untuk: Inggris

Dear Dr Wiwiek Rabiatul Adawiyah

We shall send back the paper again for the reviewer and get back to you with the final decision in August

Regards

Evan Lau, Ph.D.
Associate Professor
Managing Editor of IJBS
Faculty of Economics and Business
Universiti Malaysia Sarawak (UNIMAS)
94300 Kota Samarahan
Sarawak.

REFEREE'S REVIEW FORM

Title of Paper	**INTEGRATING WORKPLACE SPIRITUALITY, TOTAL QUALITY MANAGEMENT AND JOB SATISFACTION**

If you are able to review this paper, please proceed straight to Section B.

Section A

I am not able to review this paper and would like to suggest another referee as follows:

Name : _____   Tel No : _____
Address: _____   Fax No: _____
_____   E-mail : _____
_____
_____
_____

Section B

1. Please rate the paper along the following criteria :

	Unacceptable			Acceptable	
a) Literature Review	1	2	**3**	4	5
b) Research Design & Methodology	1	2	**3**	4	5
c) Contributions to theory & policy	1	2	**3**	4	5
d) Writing style and clarity	1	2	**3**	4	5

2. The work is original in :

	Yes	No
a) Ideas	_____	_X____
b) Analysis	_____	___X__
c) Presentation	_____	___X__
d) Approach	_____	___X__

3. Please tick only one of the following and provide comments/reasons below as requested.

a) The work is publishable in its present form.   _____

b) The work is publishable with minor changes suggested below.   _____

c) The work is publishable with major changes suggested below.   ___X_____

d) The work is not publishable in its present form.   _____

Detailed comments/reasons. Please refer to page number (s) where relevant and use additional sheet if necessary.

1. The current introduction write-up highlight mostly on the development in the literature than the issue itself. Only the last two paragraphs where the authors discuss on the issue at hand. It is very much appreciated that the background that motivate the authors be discussed here.
2. Limited literature not a good motivation behind any research. Additionally, the authors do not link the Islamic banking, TQM, job satisfaction and the workplace spirituality.
3. What is the different between soft and TQM itself? Do the leaders know them well? Especially in the Islamic banks of Indonesia? And the dimensions?
4. No theoretical or conceptual framework? It is needed to see the hypothesis development and also the model to be tested.
5. Why only 497 been chosen from 850? Sample from whole Indonesia?
6. Who are these respondents? The employer? Employees? Both and why? How to differentiate them?
7. Why hierarchical regression analysis? Why not PLS-SEM for moderating analysis?
8. Why the 3 models? No explanation was provided on their relevance. How does that answer the objectives and hypothesis?
9. What does beta 7 to 11 in model 3 represents?
10. Low R^2, why?
11. Figures 1 – 2, what does it meant?
12. What can the Islamic banking benefited from this research?

Reviewers' comments	Authors' responses and improvements made
1. The current introduction write-up highlight mostly on the development in the literature than the issue itself. Only the last two paragraphs where the authors discuss on the issue at hand. It is very much appreciated that the background that motivate the authors be discussed here.	Improvement was made to enhance the quality of the introduction section by emphasizing on issues behind the research motives as follows: 1. The importance of TQM as for firms sustainability (para 1) 2. Research gap on the inconclusiveness of academics on the contribution of TQM in organization (para 2 and 3) which requires improvement in the framework 3. Authors proposed to improve the framing by integrating workplace spir itualiy into the TQM model hence testing the model in Islamic bank (para 4 and 5)
2. Limited literature not a good motivation behind any research. Additionally, the authors do not link the Islamic banking, TQM, job satisfaction and the workplace spirituality	I have added more contemporary literatures such as (Rahman & Bullock, 2005), (Törnroos, Jokela, & Hakulinen, 2019), Adawiyah, W. R., & Pramuka, B. A. (2017), Sholikhah, Wang, & Li, 2019
3. What is the different between soft and TQM itself? Do the leaders know them well? Especially in the Islamic banks of Indonesia? And the dimensions?	Different between Soft TQM and Hard TQM have been elaborated in detailed in the article. Rahman, & Bullock,(2005) suggests that TQM has two quality sides, namely hard side of quality and soft side of quality. Hard side of quality includes efforts to improve the production process from product design to the use of control tools such as SPC and other organizational changes in the hope of improving product quality and satisfying consumer needs. While the soft side of quality is more focused on efforts to create employee awareness of the importance of customer satisfaction and foster employee commitment to improve and increase productivity.
4. No theoretical or conceptual framework? It is needed to see the hypothesis development and also the model to be tested.	Authors have added the conceptual frameworks in the article.
5. Why only 497 been chosen from 850? Sample from whole Indonesia?	Researcher distributed 950 questionnaires to samples (respondents). Total response rate is 89.47% (850 samples). Number of usable questionnaires for data analysis are 497 or

	58.47% of 850 respondents **WHO RETURNED** the questionnaires.
6. Who are these respondents? The employer? Employees? Both and why? How to differentiate them?	Employees
7. Why hierarchical regression analysis? Why not PLS-SEM for moderating analysis?	I use hierarchical regression analysis because in this research the model only employed three variables and the research is deal with cross level data.
8. Why the 3 models? No explanation was provided on their relevance. How does that answer the objectives and hypothesis?	In the case of Hierarchical regression, the analysis consist of three steps: (1) regression equation to predict the dependent variable using the independent variable, (2) include the moderating variable as independent and (3) analyzing the interaction term (between moderator and independent variables)
9. What does beta 7 to 11 in model 3 represents?	The beta coefficients refer to the interaction term between workplace spirituality and each independent variable.
10. Low R2, why?	LOW R2 , Why? We need to understand that R-square is a measure of explanatory power, not fit. We can generate lots of data with low R-square, because we don't expect models (especially in social or behavioral sciences) to include all the relevant predictors to explain an outcome variable. I have cited works by Neter, Wasserman, Kutner (1990) other authors about R-square. R-square, even when small, can be significantly different from 0, indicating that the regression model has statistically significant explanatory power. However, it is important to always report the value of R-square as an effect size, because people might question the practical significance of the value. As I said, in some fields, R-square is typically higher, because it is easier to specify complete, well-specified models. But in the social sciences, where it is hard to specify such modes, low R-square values are often expected.
11. Figures 1 – 2, what does it meant?	Figure 1 and 2 are used to portray the interaction between top management commitment and workplace spirituality by plotting the graph. Figure 1 shows positive relationship indicating a moderating role of workplace spirituality on the relationship

	between top management commitment and job satisfaction. Likewise Figure 2 shows a significant connection emphasizing the function of working spirituality as a driver of customer focus and work satisfaction.
12. What can the Islamic banking benefited from this research?	1. First, this paper draws attention of Islamic banking employees researchers to the hitherto underresearched concept of workplace spirituality Second, critical dimension of workplace spirituality involves promoting meaningful relationship to fellow workers, which have been articulated as a sense of community. Thus, it is becoming obvious that organizational spirituality may reinforce individuals' ties to their work community and coworkers.

Evan Lau Poh Hock <lphevan@unimas.my>
kepada saya

25 Okt 2019, 11.55

文A Inggris ▾   >   Indonesia ▾   Terjemahkan pesan   Nonaktifkan

Dear Prof Wiwiek

Your paper is in Q for publication. We shall send the acceptance by next month. It should be for 2020 edition

Regards

Evan Lau, Ph.D.
Associate Professor
Managing Editor of IJBS
Faculty of Economics and Business
Universiti Malaysia Sarawak (UNIMAS)
94300 Kota Samarahan
Sarawak.

TEL: +6082584368
FAX: +6082583999
https://sites.google.com/site/lphevan/

Publish Juli 2020

Vol 21 No 2 2020 📨 Kotak Masuk ×

Evan Lau Poh Hock <lphevan@unimas.my>
kepada Salimah, Berto, Halimin, RICKY, Liew, ennyyoi@yahoo.co.id, Norizan, kelvinklym910104@gmail.com, Mohamad, Unknown, Ancella, Agus, esutanto, Harpaljit, Muzafar, Tinashe, Achmad, saya, Poh, HANUDIN, Waseem, Yuen, Mohd, Muhammad, Chuah, ▾

Kam, 9 Jul 2020, 11.10

文A Inggris ▾   ➤   Indonesia ▾   Terjemahkan pesan   Nonaktifkan un

Dear Respectful Authors

This is sneak peak of the table of content for the Vol 21 No 2 2020. Have a final look on the names and the title of the paper. Do get back to me by tomorrow (10.7.2020) for correction.

Thanks

Evan Lau, Ph.D.
Associate Professor
Managing Editor of IJBS
Faculty of Economics and Business
Universiti Malaysia Sarawak (UNIMAS)
94300 Kota Samarahan
Sarawak.

TEL: +6082584368
FAX: +6082583999
https://sites.google.com/site/lphevan/
https://expert.unimas.my/profile/1352
http://www.ijbs.unimas.my
FB IJBS: http://www.facebook.com/ijbsunimas