

**REVIEWER ARTIKEL
JURNAL BMC HEALTH
SERVICES RESEARCH**

(SCOPUS Q1)



Budi Aji <budi.aji57@gmail.com>

Invitation from Ari Probandari to review a manuscript for BMC Health Services Research -BHSR-D-16-01162

1 message

BMC Health Services Research Editorial Office <em@editorialmanager.com>

Tue, Aug 30, 2016 at 6:01 AM

Reply-To: BMC Health Services Research Editorial Office <bmchealthservres@biomedcentral.com>

To: Budi Aji <budi.aji57@gmail.com>

BHSR-D-16-01162

Health facility and skilled birth deliveries among poor women with Jamkesmas health insurance in Indonesia: A mixed-methods study

Mohamad Ibrahim Brooks, MPH, DrPH; Hasbullah Thabrany, MD, DrPH; Matthew Fox, MPH, DSc; Veronika Wirtz, MSc, PhD; Frank Feeley, JD; Lora Sabin, MA, PhD
BMC Health Services Research

Dear Dr Aji,

I would like to invite you to review the manuscript above which has been submitted to BMC Health Services Research. Further details including the full abstract can be found at the end of this email.

Please note that BMC Health Services Research operates an open peer review process (further information included below*).

If you are able to review this submission please click on this link:

<http://bhsr.edmgr.com/l.asp?i=86072&l=YA4VHQF8>

If you are unable to review this submission please click on this link:

<http://bhsr.edmgr.com/l.asp?i=86073&l=V7PO0FUA>

We ask reviewers to return their report within 14 days of agreeing to review, however if you need more time please do let us know as we may be able to arrange an alternative deadline.

* We operate an open peer review process for this journal in order to give peer reviewers credit for their work and to ensure accountability. Reviewers' names are included in their report which means that authors will see the reviewers' names along with their comments, and the reading public will see the reviewers' identity and reviews if the manuscript is published. By agreeing to provide a report please understand that reviewer reports will be made available under an Open Access license Creative Commons CC-BY license (<http://creativecommons.org/licenses/by/4.0/>) if the manuscript is published.

Reviewers are also expected to keep manuscripts confidential as outlined in our editorial policies:

<http://www.biomedcentral.com/about/editorialpolicies#Confidentiality>

You are requested to submit your review online by using the Editorial Manager system which can be found at:

<http://bhsr.edmgr.com/>

If you have forgotten your username or password please use the "Send Login Details" link to get your login information. For security reasons, your password will be reset.

In order to keep delays to a minimum, please accept or decline this invitation online within the next few days. If you are unable to review the manuscript, we would be most grateful if you could suggest alternative reviewers.

If you review this manuscript you will be eligible for a 15% discount on one article processing charge for a manuscript submitted to one of the subject-specific journals in the BMC series (<http://www.biomedcentral.com/authors/bmcseries#journalist>) or BMC Research Notes. This must be claimed on submission of the manuscript and is available for one year from completion of your review. Only one discount can be claimed on a submitted manuscript and cannot be combined with any other discounts.

Thank you for your time, and I look forward to hearing from you.

Best wishes,

Ari Probandari
BMC Health Services Research
<http://www.biomedcentral.com/bmchealthservres>

BHSR-D-16-01162

Research article

Health facility and skilled birth deliveries among poor women with Jamkesmas health insurance in Indonesia: A mixed-methods study

BMC Health Services Research

Abstract: Background: As part of Indonesia's strategy to achieve the goal of Universal Health Coverage (UHC), large investments have been made to increase health access for the poor. These have resulted in the implementation of various health insurance schemes targeted towards the poor and near-poor, including Jamkesmas, the largest health insurance program in Indonesia in 2012. In the backdrop of Indonesia's aspiration to reach UHC is the high rate of maternal mortality that disproportionately affects poor women. The objective of this study was to evaluate the association of health facility and skilled birth deliveries among poor women with and without Jamkesmas and explore perceived barriers to health insurance membership and maternal health service utilization.

Methods: We used a mixed-methods design. Utilizing data from the 2012 Indonesian Demographic and Health Survey, secondary analysis using propensity score matching was performed on key outcomes of interest: health facility delivery (HFD) and skilled birth delivery (SBD). In-depth interviews (n=51) were conducted in the provinces of Jakarta and Banten among poor women, midwives, and government representatives to collect data on barriers to health insurance membership and maternal health services utilization among poor women.

Results: In 2012, 63.0% of women did not have health insurance; 19.1% had Jamkesmas. Poor women with Jamkesmas were 19% (OR=1.19 [1.03-1.37]) more likely to have HFD and 17% (OR=1.17 [1.01-1.35]) more likely to have SBD compared to poor women without insurance. Qualitative interviews highlighted key issues, including: lack of proper documentation for health insurance registration; the preference of pregnant women to deliver in their parents' village; the use of traditional birth attendants; distance to health facilities; shortage of qualified health providers; overcrowded health facilities; and lack of health facility accreditation.

Conclusions: Poor women with Jamkesmas membership had a modest increase in HFD and SBD. These findings are consistent with economic theory that health insurance coverage can reduce financial barriers to care and increase service uptake. However, factors such as socio-cultural beliefs, accessibility, and quality of care are important elements that need to be addressed as part of the national UHC agenda to improve maternal health services in Indonesia.



Budi Aji <budi.aji57@gmail.com>

BHSR-D-16-01162 - thank you

1 message

BMC Health Services Research Editorial Office <em@editorialmanager.com> Tue, Aug 30, 2016 at 8:57 AM
Reply-To: BMC Health Services Research Editorial Office <bmchealthservres@biomedcentral.com>
To: Budi Aji <budi.aji57@gmail.com>

BHSR-D-16-01162

Health facility and skilled birth deliveries among poor women with Jamkesmas health insurance in Indonesia: A mixed-methods study

Mohamad Ibrahim Brooks, MPH, DrPH; Hasbullah Thabrany, MD, DrPH; Matthew Fox, MPH, DSc; Veronika Wirtz, MSc, PhD; Frank Feeley, JD; Lora Sabin, MA, PhD
BMC Health Services Research

Dear Dr Aji,

Thank you for agreeing to review:

Manuscript Number: BHSR-D-16-01162

Title: Health facility and skilled birth deliveries among poor women with Jamkesmas health insurance in Indonesia: A mixed-methods study

submitted to: BMC Health Services Research

You can access the PDF by clicking this link:

<http://bhsr.edmgr.com/l.asp?i=86117&l=50Q047A4>If you are ready to submit your comments, you may click this link: <http://bhsr.edmgr.com/l.asp?i=86118&l=RD202AKH>

Please be aware that this link will expire after 1 click.

You can also submit your review by logging in with your username and password at: <http://bhsr.edmgr.com/>

If you have forgotten your username or password please use the "Send Login Details" link to get your login information. For security reasons, your password will be reset.

We look forward receiving your review by 12 Sep 2016.

If you have any questions, please do not hesitate to contact us. We appreciate your assistance.

With kind regards,

Ari Probandari
Associate Editor



Budi Aji <budi.aji57@gmail.com>

Thank you for your review for BMC Health Services Research - BHSR-D-16-01162

1 message

BMC Health Services Research Editorial Office <em@editorialmanager.com>

Mon, Sep 12, 2016 at 9:01 PM

Reply-To: BMC Health Services Research Editorial Office <bmchealthservres@biomedcentral.com>

To: Budi Aji <budi.aji57@gmail.com>

BHSR-D-16-01162

Health facility and skilled birth deliveries among poor women with Jamkesmas health insurance in Indonesia: A mixed-methods study

BMC Health Services Research

Dear Dr Aji,

Thank you very much for your review of manuscript BHSR-D-16-01162, 'Health facility and skilled birth deliveries among poor women with Jamkesmas health insurance in Indonesia: A mixed-methods study'.

We greatly appreciate your assistance.

Best wishes,

Ari Probandari

BMC Health Services Research

<http://www.biomedcentral.com/bmchealthservres>

Reviewer's report

Title: Health facility and skilled birth deliveries among poor women with *Jamkesmas* health insurance in Indonesia: A mixed-methods study

Version: 1 Date: 12 September 2016

Reviewer's report:

This is an interesting paper, analyzing at the association of health facility and skilled birth deliveries among poor women with and without Jamkesmas, and exploring perceived barriers to health insurance membership and maternal health service utilization, and I enjoyed reading it.

There is, however, a serious flaw with the empirical analysis. To be more specific, during the implementation of Jamkesmas, there were several social protection programs targeted poor and near poor households, such as Jampersal (free access for the delivery in the 3rd class) and conditional cash transfer, these programs may also directly affect to health facility and skilled birth deliveries among poor women. If this is the case then the positive association found in the paper could be driven by confounding effects from other policies and programs.

Second, related to qualitative approach that had been conducted in 2015 are 3 years apart from IDHS secondary data. Moreover, since 2014 the Jamkesmas program has been merged with NHI. There is a different "time" context when the qualitative study has been done with the Jamkesmas. I think, there is a difficulty to explore the people perceives regarding the Jamkesmas after it has gone. How could you deal with this issue?



Budi Aji <budi.aji57@gmail.com>

Thank you for your review for BMC Health Services Research - BHSR-D-16-01162R1

1 message

BMC Health Services Research Editorial Office <em@editorialmanager.com> Wed, Nov 16, 2016 at 8:11 PM
Reply-To: BMC Health Services Research Editorial Office <bmchealthservres@biomedcentral.com>
To: Budi Aji <budi.aji57@gmail.com>

BHSR-D-16-01162R1

Health facility and skilled birth deliveries among poor women with Jamkesmas health insurance in Indonesia: A mixed-methods study
BMC Health Services Research

Dear Dr Aji,

Thank you very much for your review of manuscript BHSR-D-16-01162R1, 'Health facility and skilled birth deliveries among poor women with Jamkesmas health insurance in Indonesia: A mixed-methods study'.

We greatly appreciate your assistance.

Best wishes,

Ari Probandari
BMC Health Services Research
<http://www.biomedcentral.com/bmchealthservres>



Budi Aji <budi.aji57@gmail.com>

Decision on a manuscript you reviewed for BMC Health Services Research - BHSR-D-16-01162R2

1 message

BMC Health Services Research Editorial Office <em@editorialmanager.com> Mon, Jan 16, 2017 at 6:53 PM
Reply-To: BMC Health Services Research Editorial Office <bmchealthservres@biomedcentral.com>
To: Budi Aji <budi.aji57@gmail.com>

BHSR-D-16-01162R2

Health facility and skilled birth deliveries among poor women with Jamkesmas health insurance in Indonesia: A mixed-methods study
BMC Health Services Research

Dear Dr Aji,

We have made a decision on BHSR-D-16-01162R2, which you recently reviewed for us.

The decision is: Accept.

You can also view the reviewers' comments at:

<http://bhsr.edmgr.com/>

If you have forgotten your username or password please use the "Send Login Details" link to get your login information. For security reasons, your password will be reset.

Thank you again for your contribution to BMC Health Services Research.

Best wishes,

Clarissa Wright
BMC Health Services Research
<http://www.biomedcentral.com/bmchealthservres>

REVIEWER ARTIKEL

JURNAL PLOS ONE

(SCOPUS Q1)



Budi Aji <budi.aji57@gmail.com>

Invitation to review a paper for PLOS ONE PONE-D-17-31907 - [EMID:ac621c549461c6fa]

1 message

PLOS ONE <em@editorialmanager.com>
Reply-To: PLOS ONE <plosone@plos.org>
To: Budi Aji <budi.aji57@gmail.com>

Sun, Oct 1, 2017 at 5:30 AM

Dear Aji,

I am writing to invite you to review a manuscript for PLOS ONE entitled "Private healthcare provider experiences with social health insurance schemes: Findings from a qualitative study in Ghana and Kenya" (PONE-D-17-31907).

Please note that if an "R" appears towards the end of the manuscript number, this may be a revised version of a manuscript you'd previously reviewed.

The author list and abstract are appended below, plus more detailed information about PLOS ONE and its editorial criteria.

If you accept this assignment, you are confirming that you have no competing interests that may affect your ability to provide an objective evaluation. Our Competing Interests policy can be found [here](#).

By agreeing to review, you are also committing to a confidential review process. Please do not share this manuscript with anyone who is not directly involved in the review process, including colleagues and other experts in the field. Reviewers may not share or act upon any confidential information gained in the review process. After publication, reviewers may only use publicly published data (i.e. the contents of the published article) and not information from any earlier drafts, unless they have obtained permission from the authors.

If you **ACCEPT** to review this paper, please click the following link: [Agree to Review](#)

I would appreciate receiving your review within 10 calendar days of your acceptance.

PLOS ONE employs a structured reviewer form to help reviewers focus on our [publication criteria](#). We encourage you to read about the [form](#).

If you **DECLINE** to review this paper, please click the following link: [Decline to Review](#)

If you have any questions or concerns, please contact us at plosone@plos.org.

With kind regards,
Dr. Ari Probandari
Guest Editor

Manuscript #: PONE-D-17-31907

Title: Private healthcare provider experiences with social health insurance schemes: Findings from a qualitative study in Ghana and Kenya

Authors: Maia Sieverding; Cynthia Onyango; Lauren Suchman

ABSTRACT:

Background: Incorporating private healthcare providers into social health insurance schemes is an important means towards achieving universal health coverage in low and middle income countries. We explore private providers' perceptions of and experiences with participation in two different social health insurance schemes in Sub-Saharan Africa - the National Health Insurance Scheme (NHIS) in Ghana and the National Hospital Insurance Fund (NHIF) in Kenya.

Methods: In-depth interviews were held with providers working at 79 facilities of varying sizes in three regions of Kenya (N=52) and three regions of Ghana (N=27). Most providers were members of a social franchise network. Interviews covered providers' reasons for (non) enrollment in the health insurance system, their experiences with the accreditation process, and benefits and challenges with the system. Interviews were coded in Atlas.ti using an open coding approach and analyzed thematically.

Results: Most providers in Ghana were NHIS-accredited and perceived accreditation to be essential to their businesses, despite challenges they encountered due to long delays in claims reimbursement. In Kenya, fewer than half of providers were NHIF-accredited and several said that their clientele were not NHIF enrolled. Understanding of how the NHIF functioned was generally low. The lengthy and cumbersome accreditation process also emerged as a major barrier to providers' participation in the NHIF in Kenya, but the NHIS accreditation process was not a major concern for providers in Ghana.

Conclusions: In expanding social health insurance, coordinated efforts are needed to increase coverage rates among underserved populations while also accrediting the private providers who serve those populations. Market pressure was a key force driving providers to gain and maintain accreditation in both countries. Developing mechanisms to engage private providers as stakeholders in social health insurance schemes is important to incentivizing their participation and addressing their concerns.

About PLOS ONE

PLOS ONE is one of the journals published by the Public Library of Science. Its editorial criteria are very straightforward; PLOS ONE objectively concentrates on the technical aspects of a study rather than the more subjective evaluations (of 'impact' or 'interest level') used by other journals. In essence, PLOS ONE wishes to publish ANY report of scientific research that will make a valid contribution to the scientific record. The journal encompasses the full breadth of scientific research by publishing, in an Open Access environment, contributions from all areas of science.

To be accepted for publication in PLOS ONE, research articles must satisfy the following criteria:

1. The study presents the results of primary scientific research.
2. Results reported have not been published elsewhere.
3. Experiments, statistics, and other analyses are performed to a high technical standard and are described in sufficient detail.
4. Conclusions are presented in an appropriate fashion and are supported by the data.
5. The article is presented in an intelligible fashion and is written in standard English.
6. The research meets all applicable standards for the ethics of experimentation and research integrity.
7. The article adheres to appropriate reporting guidelines and community standards for data availability.

Please visit <http://www.plosone.org> for more information about PLOS ONE.

Trouble with the links?

You may also go to the Editorial Manager website directly at <https://www.editorialmanager.com/pone/> and log in to accept or decline the assignment. If you do not have your username and password, they can be retrieved by clicking the *Send Username/Password* link. Please be sure to enter the email address at which you received the reviewer invitation.

If you would like additional guidance, see this [2-minute video tutorial](#), which provides step-by-step instructions on how to accept or decline an assignment within the website.



Budi Aji <budi.aji57@gmail.com>

PLOS ONE: Agreement to Review PONE-D-17-31907 - [EMID:ff7bdbc5db9234e6]

1 message

PLOS ONE <em@editorialmanager.com>
Reply-To: PLOS ONE <plosone@plos.org>
To: Budi Aji <budi.aji57@gmail.com>

Mon, Oct 2, 2017 at 5:18 AM

PONE-D-17-31907

Private healthcare provider experiences with social health insurance schemes: Findings from a qualitative study in Ghana and Kenya

Dear Aji,

Thank you for agreeing to review manuscript PONE-D-17-31907, entitled "Private healthcare provider experiences with social health insurance schemes: Findings from a qualitative study in Ghana and Kenya" for PLOS ONE.

To download the paper now, please click this link: [View Submission](#)

Your review due date is Oct 11 2017 11:59PM EST.

PLOS ONE employs a structured reviewer form to help reviewers focus on our [publication criteria](#). If you have not used this form previously, we encourage you to learn more [here](#). Please contact us at plosone@plos.org with any questions.

You may submit your comments online at [Submit Recommendation](#). It is very important to submit your review through the electronic system rather than by email. If you do not have your username and password, they can be retrieved by clicking the *Send Username/Password* button at <https://www.editorialmanager.com/pone/>.

We would also like to remind you about the PLOS ONE editorial criteria, which focus on the technical aspects of a study rather than more subjective evaluations of issues like 'impact' or 'interest level'. In essence, PLOS ONE wishes to publish ANY report of scientific research that will make a valid contribution to the scientific record.

To be accepted for publication in PLOS ONE, research articles must satisfy the following criteria:

1. The study presents the results of primary scientific research.
2. Results reported have not been published elsewhere.
3. Experiments, statistics, and other analyses are performed to a high technical standard and are described in sufficient detail.
4. Conclusions are presented in an appropriate fashion and are supported by the data.
5. The article is presented in an intelligible fashion and is written in standard English.
6. The research meets all applicable standards for the ethics of experimentation and research integrity.
7. The article adheres to appropriate reporting guidelines and community standards for data availability.

Therefore, your evaluation of this submission and your recommendation to the academic editor should focus on the scientific soundness of the work. Concerns that the work is lacking in novelty, impact, or interest should not be taken into account. Please visit <http://www.plosone.org> for more information about PLOS ONE.

For additional guidance, please visit our reviewer guidelines at <http://journals.plos.org/plosone/s/reviewer-guidelines>.

With kind regards,

PLOS ONE
plosone@plos.org

Note: An iCalendar file is attached to this email which can be used to set a reminder for this review on your default calendar (Outlook, Apple Calendar, Google Calendar, etc.).

 **Review_Due.ics**
1K



Budi Aji <budi.aji57@gmail.com>

Review assignment for PONE-D-17-31907 is due soon - [EMID:480ba72dacdbda22]

1 message

PLOS ONE <em@editorialmanager.com>
Reply-To: PLOS ONE <plosone@plos.org>
To: Budi Aji <budi.aji57@gmail.com>

Sun, Oct 8, 2017 at 1:22 PM

PONE-D-17-31907

Private healthcare provider experiences with social health insurance schemes: Findings from a qualitative study in Ghana and Kenya
PLOS ONE

Dear Aji,

Thank you for agreeing to submit a review on PLOS ONE manuscript "Private healthcare provider experiences with social health insurance schemes: Findings from a qualitative study in Ghana and Kenya." As a reminder, your review is due by Oct 11 2017 11:59PM EST and can be submitted at <https://www.editorialmanager.com/pone/>.

If you are unable to submit your comments by the due date mentioned, please be aware that the Academic Editor may proceed to render a decision based on his or her own evaluation of the manuscript or reviews received, in an effort to provide a timely review process. If you would like step-by-step instructions for submitting your review, please see this 2-minute video tutorial: <https://www.youtube.com/watch?v=SnQ5daJcM0Q>

To download the paper now, please click this link: <http://pone.edmgr.com/l.asp?i=27307683&I=P6HCO3WY>

To submit your review, please follow this link: <http://pone.edmgr.com/l.asp?i=27307684&I=HMR2K746>

We appreciate your support for PLOS ONE. Please do not hesitate to contact us if you have any questions or concerns.

Kind regards,

PLOS ONE
plosone@plos.org



Budi Aji <budi.aji57@gmail.com>

Thank you for the review of PONE-D-17-31907 - [EMID:0562b8ddaa8ee510]

1 message

PLOS ONE <em@editorialmanager.com>
Reply-To: PLOS ONE <plosone@plos.org>
To: Budi Aji <budi.aji57@gmail.com>

Wed, Oct 11, 2017 at 8:40 PM

PONE-D-17-31907

Private healthcare provider experiences with social health insurance schemes: Findings from a qualitative study in Ghana and Kenya
Ms. Lauren Suchman

Dear Aji,

Thank you for taking the time to review PLOS ONE manuscript PONE-D-17-31907 'Private healthcare provider experiences with social health insurance schemes: Findings from a qualitative study in Ghana and Kenya.' We greatly appreciate your assistance.

To access a copy of your submitted comments please navigate to the 'Completed Assignments' folder of the Reviewer Main Menu in your Editorial Manager account. Once the editor has proceeded to make a decision you can expect to receive a notification.

We'd like to learn more about your experience with peer review. Did you consult the reviewer guidelines when you did your review?

I looked at the guidelines and they were helpful. <http://surveys.plos.org/s3/pONERevGuideConsult?answer=LookedHelp>

I looked at the guidelines and they were not helpful. <http://surveys.plos.org/s3/pONERevGuideConsult?answer=LookedNoHelp>

I did not need to consult the reviewer guidelines. <http://surveys.plos.org/s3/pONERevGuideConsult?answer=NoNeed>

I could not find the reviewer guidelines. [**http://surveys.plos.org/s3/pONERevGuideConsult?answer=DidntFind](http://surveys.plos.org/s3/pONERevGuideConsult?answer=DidntFind)

I did not know about the reviewer guidelines. <http://surveys.plos.org/s3/pONERevGuideConsult?answer=DidntKnow>

Thank you for your support of PLOS ONE.

Kind regards,
PLOS ONE
plosone@plos.org



Budi Aji <budi.aji57@gmail.com>

A decision has been made on PONE-D-17-31907 - [EMID:af96aff93252fb36]

1 message

PLOS ONE <em@editorialmanager.com>
Reply-To: PLOS ONE <plosone@plos.org>
To: Budi Aji <budi.aji57@gmail.com>

Wed, Oct 25, 2017 at 8:04 PM

Ref.: Ms. No. PONE-D-17-31907

Private healthcare provider experiences with social health insurance schemes: Findings from a qualitative study in Ghana and Kenya
PLOS ONE

Dear Aji,

Thank you for your review of this manuscript. The Editor has made a decision on this paper and has asked the Author to revise the submission. You may be asked to review the revision of this paper in the future.

A copy of the decision letter can be found below.

You can also access your review comments and the decision letter by logging onto the Editorial Manager as a Reviewer.

To: *****

From: "PLOS ONE" plosone@plos.org

Subject: PLOS ONE Decision: Revision required [PONE-D-17-31907]

PONE-D-17-31907

Private healthcare provider experiences with social health insurance schemes: Findings from a qualitative study in Ghana and Kenya
PLOS ONE

Dear ***** ,

Thank you for submitting your manuscript to PLOS ONE. After careful consideration, we feel that it has merit but does not fully meet PLOS ONE's publication criteria as it currently stands. Therefore, we invite you to submit a revised version of the manuscript that addresses the points raised during the review process.

We would appreciate receiving your revised manuscript by Dec 09 2017 11:59PM. When you are ready to submit your revision, log on to <http://pone.edmgr.com/> and select the 'Submissions Needing Revision' folder to locate your manuscript file.

If you would like to make changes to your financial disclosure, please include your updated statement in your cover letter.

To enhance the reproducibility of your results, we recommend that if applicable you deposit your laboratory protocols in protocols.io, where a protocol can be assigned its own identifier (DOI) such that it can be cited independently in the future. For instructions see: <http://journals.plos.org/plosone/s/submission-guidelines#loc-laboratory-protocols>

Please include the following items when submitting your revised manuscript:

- A rebuttal letter that responds to each point raised by the academic editor and reviewer(s). This letter should be uploaded as separate file and labeled 'Response to Reviewers'.
- A marked-up copy of your manuscript that highlights changes made to the original version. This file should be uploaded as separate file and labeled 'Revised Manuscript with Track Changes'.
- An unmarked version of your revised paper without tracked changes. This file should be uploaded as separate file and labeled 'Manuscript'.

We look forward to receiving your revised manuscript.

Kind regards,

Ari Probandari, PhD
Academic Editor
PLOS ONE

Journal Requirements:

When submitting your revision, we need you to address these additional requirements.

1. Please ensure that your manuscript meets PLOS ONE's style requirements, including those for file naming. The PLOS ONE style templates can be found at

http://www.journals.plos.org/plosone/s/file?id=wjVg/PLOSONe_formatting_sample_main_body.pdf and
http://www.journals.plos.org/plosone/s/file?id=ba62/PLOSONe_formatting_sample_title_authors_affiliations.pdf

2. Please include captions for your Supporting Information files at the end of your manuscript, and update any in-text citations to match accordingly. Please see our Supporting Information guidelines for more information:

<http://journals.plos.org/plosone/s/supporting-information>.

[Note: HTML markup is below. Please do not edit.]

Reviewers' comments:

Reviewer's Responses to Questions

Comments to the Author

1. Is the manuscript technically sound, and do the data support the conclusions?

The manuscript must describe a technically sound piece of scientific research with data that supports the conclusions. Experiments must have been conducted rigorously, with appropriate controls, replication, and sample sizes. The conclusions must be drawn appropriately based on the data presented.

Reviewer #1: Partly

Reviewer #2: Yes

2. Has the statistical analysis been performed appropriately and rigorously?

Reviewer #1: N/A

Reviewer #2: N/A

3. Have the authors made all data underlying the findings in their manuscript fully available?

The [PLOS Data policy](#) requires authors to make all data underlying the findings described in their manuscript fully available without restriction, with rare exception (please refer to the Data Availability Statement in the manuscript PDF file). The data should be provided as part of the manuscript or its supporting information, or deposited to a public repository. For example, in addition to summary statistics, the data points behind means, medians and variance measures should be available. If there are restrictions on publicly sharing data—e.g. participant privacy or use of data from a third party—those must be specified.

Reviewer #1: Yes

Reviewer #2: Yes

4. Is the manuscript presented in an intelligible fashion and written in standard English?

PLOS ONE does not copyedit accepted manuscripts, so the language in submitted articles must be clear, correct, and unambiguous. Any typographical or grammatical errors should be corrected at revision, so please note any specific errors here.

Reviewer #1: Yes

Reviewer #2: Yes

5. Review Comments to the Author

Please use the space provided to explain your answers to the questions above. You may also include additional comments for the author, including concerns about dual publication, research ethics, or publication ethics. (Please upload your review as an attachment if it exceeds 20,000 characters)

Reviewer #1: Reviewer Report
PONE-D-17-31907

Manuscript title: Private healthcare provider experiences with social health insurance schemes: findings from a qualitative study in Ghana and Kenya

General comment: This manuscript highlighted an important health services research in low and middle-income countries, while the knowledge about the topic is still lacking.

Major compulsory revisions:

1. Introduction

- Page 5, line 93-98: I think the authors should move the sentences of: "Drawing on data collected through in-depth interview etc." from the introduction. End the introduction with the aim of the paper.
- Since in the methods the authors mentioned about social franchises systems, I would like to suggest the authors to introduce and elaborate about social franchises system in the existing health care systems (as well as UHC implementation) in Ghana and Kenya in this section.

2. Methods

- Page 9, line 173-175, it is a redundancy when the authors mentioned about the aim of the study, "As part of the evaluation, the study team aimed to explore...etc." I would suggest the authors to rephrase the sentence or to remove the sentence in order to avoid the redundancy.
- 2.1. Sample selection: please mention the sampling method. Was it a maximum variation sampling or criterion sampling?
- 2.1. Sample selection: if the authors could provide a flow chart to explain about the sample selection, it will help the authors to follow the text.
- 2.2. Data collection: Please elaborate the topics of the semi-structured interview guide. It is very important to the readers to capture the domains of the experience of the private healthcare providers that the authors captured during the study. It would help the readers to link the aim of the study with the results.
- 2.2. Data collection: Please remove the sentences related to the ethics from the data collection, and make a separate section about research ethics after the data analysis section.
- Please add a description about the interviewers. If there were several interviewers, how did the authors ensure the validity and reliability of the data collection?
- 2.3. Data analysis: Please mention type of qualitative data analysis techniques the authors used. Was it a content analysis? Or thematic analysis?
- Please mention about the techniques that the authors used to increase the validity and reliability of the qualitative study.

3. Results

- After explaining the characteristics of the informants, I would suggest the authors to give a brief overview about the result of coding/categories/theme first before explaining the results (section 3.2. – 3.4.)
- Since there are variations of the type of healthcare providers (we can see in the table 1, there are: hospital, maternity home, health center, dispensary and clinic), I would like have the authors to elaborate whether there were variations or no variations of findings (on the decision to apply for health insurance accreditation, experiences with the accreditation process, and benefits/challenges of participation in the health insurance scheme) among the type of healthcare providers. Please be more explicit to elaborate it.

4. Discussions

- In page 29, line 606, the authors wrote, "First, our findings indicate etc." I would like the authors change the verb 'indicate' by other stronger verb. It is because that in this paragraph, the authors should summary the main findings of the study. Similarly, the authors used a word 'perhaps' (Page 29, line 608), please do rephrase the sentence in order to have a stronger summary on the study findings.
- It is compulsory for the authors to compare the findings with other previous findings. The comparison in this version of discussion is still limited.
- Please use references/literatures to support the arguments in the paragraph on page 29-30, line 625-633. I do not see any references used by the authors to support the arguments.
- Please elaborate what do you mean by 'reporting bias or small size of our sample' (page 30 line 642). I do not think that the authors could simply mentioned about bias due to small sample size. The authors could see the differences of the research methods with the previous studies. I could be related to the different context or participant characteristics with the ones in the previous study. Please do a careful elaboration.
- The nature of the sampling in a qualitative study is not following a random sampling. I do not think the sentence in page 32 line 678, "Our findings are based on a non-random sample", is right to be mentioned as a limitation.

5. Conclusions

- Page 32 line 696, the authors should change the verb 'indicate' by other stronger verb.

6. It is compulsory that the authors put a table of the examples of coding, and the result of the coding process in the annex.

Minor compulsory revisions:

1. Please conduct English editing. For instance, the sentence in the background, page 2 line 26: the authors should write as " We explored private providers' perceptions etc." instead of "We explore private providers' perceptions etc."

Reviewer #2: General comment: I appreciate the authors on their idea to explore the private healthcare provider experience with social health insurance scheme in Kenya and Ghana. However, some clarifications are needed to make this manuscript easy reading by wide-range audience of the journal.

Major compulsory revisions:

1. Abstract:

- Background: please state in a sentence on gap of knowledge in relevance to this study, so that it can give basis for aim of the study.

2. Background:

The authors mentioned little evidence on private provider's experience with SHI. Please elaborate existing gap of knowledge so that the authors' study is essential to conduct. Why this study want to compare between Kenya and Ghana, because of different insurance setting? Different public private mix setting? Please state it.

3. Methods:

- The methods is not quite clear about the qualitative research design, theoretical framework for exploring the phenomenon as well as the data analysis. Please add some information about it.

- How did the authors increase the validity of the results? Please mention the strategies the authors have conducted to increase the validity and reliability ('the trustworthiness') of the study.

4. Results

- Please provide the summary of the results of the data analysis in the early paragraphs of the results section so the readers could understand easily about the research findings.

- Because insurance system setting in Ghana and Kenya is different, how could authors differentiate this finding?

5. Discussions

- Please emphasize, what this study adds on this current knowledge on the study problems.

6. If you would like your identity to be revealed to the authors, please include your name here (optional).

Your name and review will not be published with the manuscript.

Reviewer #1: (No Response)

Reviewer #2: (No Response)

[NOTE: If reviewer comments were submitted as an attachment file, they will be attached to this email and accessible via the submission site. Please log into your account, locate the manuscript record, and check for the action link "View Attachments". If this link does not appear, there are no attachment files to be viewed.]

While revising your submission, please upload your figure files to the Preflight Analysis and Conversion Engine (PACE) digital diagnostic tool, <http://pace.apexcovantage.com/>. PACE helps ensure that figures meet PLOS requirements. To use PACE, you must first register as a user. Registration is free. Then, login and navigate to the UPLOAD tab, where you will find detailed instructions on how to use the tool. If you encounter any issues or have any questions when using PACE, please email us at figures@plos.org. Please note that Supporting Information files do not need this step.

Kind regards,

Alison Shearing
Staff EO
PLOS ONE

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International Journal of Health Planning Management



Thank you for reviewing 1 Manuscript in 2021

24 February 2022

Date

Prof. Tiago Correia

Editor-in-Chief



Budi Aji <budi.aji57@gmail.com>

HPM-20-00623 - Invitation to review for International Journal of Health Planning and Management

1 message

Tiago Correia <onbehalf@manuscriptcentral.com>
Reply-To: tiago.correia@ihmt.unl.pt
To: budi.aji57@gmail.com

Wed, Jan 20, 2021 at 2:29 PM

Dear Dr. Aji

I wonder whether you would be able to review an article we have received for publication in the International Journal of Health Planning and Management entitled "A Mediated Moderation Model of Sustainability-Oriented Eco-Innovation through Visionary and Feedback Seeking Behavior of CEOs in the Healthcare Sector".

We would be grateful to receive your review within 2 weeks of receipt if that is possible but please do get in touch with us if this is not a doable timeframe as we can offer an extension. To accept the invitation simply click on the link below.

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If you are unable to review the article we would very much appreciate any alternative referee suggestions you may have, please just email them to the Editorial Office at: HPM@wiley.com.

Authors of good quality manuscripts that we are unable to accept may be referred to journals published by Wiley within a similar subject area. If the authors choose to pursue this option, their submission along with the peer reviewer reports will be transferred to the receiving journal in order to expedite any further evaluation and the editor's decision. A primary objective of this collaboration is to reduce the incidence of redundant reviews, thus lessening the burden on the already overstretched community of peer reviewers.

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Best wishes,

Sincerely,
Prof. Xiaoming Sun
Editor,
International Journal of Health Planning and Management
e-mail tiago.correia@ihmt.unl.pt

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Budi Aji <budi.aji57@gmail.com>

Manuscript HPM-20-00623 now in your Reviewer Center - International Journal of Health Planning and Management

1 message

Kausalya Boobalan <onbehalfof@manuscriptcentral.com>
Reply-To: HPM@wiley.com
To: budi.aji57@gmail.com

Wed, Jan 20, 2021 at 3:34 PM

Dear Dr. Aji

Thank you for agreeing to review an article for the International Journal of Health Planning and Management. For your reference we include a link to the Instructions to Authors - just click here:

[http://onlinelibrary.wiley.com/journal/10.1002/\(ISSN\)1099-1751/homepage/ForAuthors.html](http://onlinelibrary.wiley.com/journal/10.1002/(ISSN)1099-1751/homepage/ForAuthors.html)

It would be very helpful if we could have your assessment within the next two weeks. We look forward to receiving your comments.

It is important to be aware of publication ethics as a peer reviewer of scholarly articles. The Committee for Publication Ethics (COPE) is offering a free eLearning module on publication ethics and we recommend that you take the course, details of which are available here:

<http://publicationethics.org/resources/e-learning>

Very useful guidelines for peer reviewers can also be found here:

http://publicationethics.org/files/Ethical_guidelines_for_peer_reviewers_0.pdf

For fast-track access to the manuscript, I recommend clicking on the link below (which will take you straight to the manuscript and review scoresheet).

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Alternatively, to access the manuscript, login to International Journal of Health Planning and Management - Manuscript Central site at <https://mc.manuscriptcentral.com/hpm>. Your case-sensitive USER ID is: budi.aji57@gmail.com.

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Thank you very much for your help.

Yours sincerely,

Tiago Correia
Editor-in-Chief

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Budi Aji <budi.aji57@gmail.com>

Thank you for reviewing - International Journal of Health Planning and Management

1 message

Kausalya Boobalan <onbehalf@manuscriptcentral.com>
Reply-To: HPM@wiley.com
To: budi.aji57@gmail.com

Tue, Feb 2, 2021 at 12:57 PM

02-Feb-2021

Thank you very much for reviewing this manuscript: HPM-20-00623

Once all reviews have been received, the paper will be sent to the Editor in Chief for a final decision. Once a decision has been made, you will be informed of this.

Once again we thank you for your help on the journal, it is greatly appreciated.

In appreciation of your review, we are pleased to offer you a 30% discount on Wiley books. Visit <http://www.wiley.com> and use code JRREV in the promotion code field. Discount excludes major reference works.

With best wishes from the editorial team
International Journal of Health Planning and Management
HPM@wiley.com



Budi Aji <budi.aji57@gmail.com>

International Journal of Health Planning and Management - Decision on Manuscript HPM-20-00623

1 message

Kausalya Boobalan <onbehalf@manuscriptcentral.com>
Reply-To: HPM@wiley.com
To: HPM@wiley.com

Sun, Feb 7, 2021 at 6:23 PM

07-Feb-2021

Dear Reviewers,

Thanks for taking the time and making the effort to review manuscript HPM-20-00623 (Title: A Mediated Moderation Model of Sustainability-Oriented Eco-Innovation through Visionary and Feedback Seeking Behavior of CEOs in the Healthcare Sector) for International Journal of Health Planning and Management. We have today made the following decision: Reject with Referral

We like to share with you the comments of all reviewers - below you will see your own comments on this work, as well as the comments of others who participated in the review process.

Thanking you again on behalf of International Journal of Health Planning and Management

Sincerely,

Prof. Tiago Correia
Editor-in-Chief, International Journal of Health Planning and Management
HPM@wiley.com

Referee(s)' Comments to Author:

Reviewer: 1

Comments to the Author - note this field may be seen by the author
(There are no comments.)